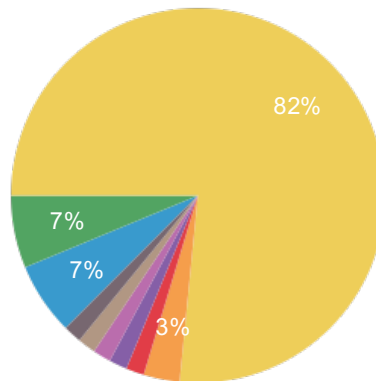


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

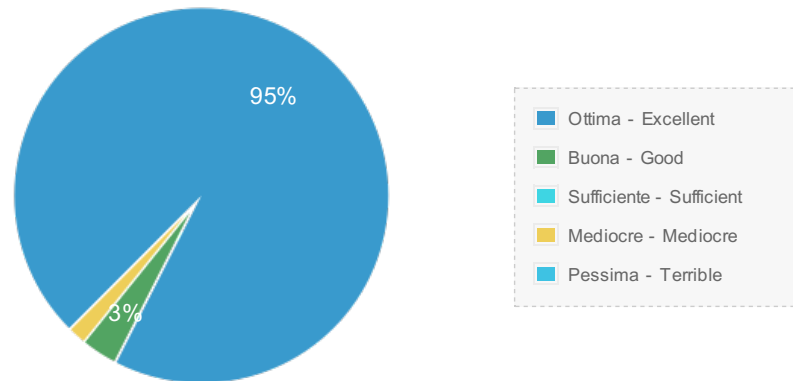
Answered: 60 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

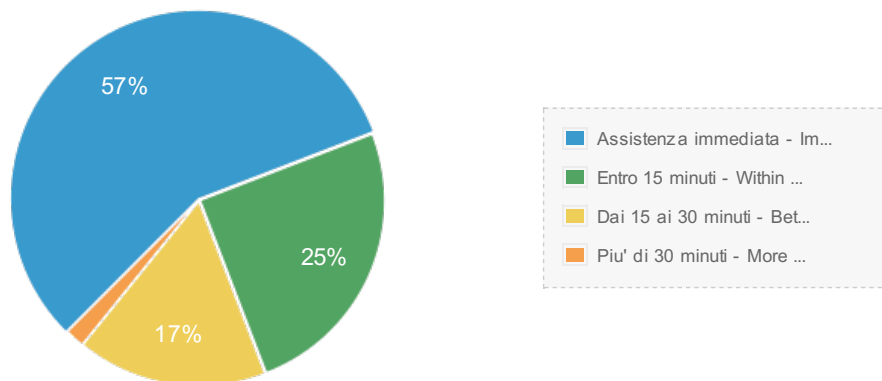
Answered: 60 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 60 Skipped: 0



Q4

La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our

services.

Answered: 28 Skipped: 32

1 . Satisfied thank you

2 . Service was great. Grazia mille!

3 . Great experience. me N.D.B. was of great help and issued the new passport in a very efficient and fast way. In addition he was very kind and explained explained all details. Very much appreciated!

4 . A.T. was very nice, knowledgeable and efficient.

5 . Excellent service today. A.T. was prompt and courteous helping my son with his passport. We were done in 15 minutes. Also, F.C. provided additional information. Overall, a very good experience. Grazie.

6 . I was grateful for Mr. C.'s attention, patience and kindness. Mille grazie!

7 . Our service was excellent

8 . Wait time to get an appointment was long

9 . I had a good experience at your Consulate. Service was prompt and courteous.

10 . Fantastici!

11 . The Consolato was very easy to talk with. I felt like I was with a cousin

12 . grazie mille! :-)

13 . Servizio ottimo, un'esperienza del tutto positiva. Siete sempre molto gentili! GRAZIE!

14 . Ho usufruito dei servizi consolari per più di 35 anni. L'esperienza di ieri è stata la migliore in assoluto quanto a cortesia, efficienza e rapidità. Difficile chiedere di meglio. Grazie!

15 . Very nice and efficient service

16 . Job well done!

17 . Great service!! Keep up w the great work . Thank you

18 . Thank you for an amazing service!

19 . Signor Console N.D.S. grazie mille per l'eccente cortesia e servizio MR. A.T. mi ha fatto sentire che ero in famiglia e mi ha fatto piacere rivedere Mr. C. che mi ha aiutato dal 1978

20 . Everything was excellent.

21 . Excellent service, very attentive and friendly, always a pleasure to visit. Unfortunately I did not have all of the proper docs to complete my passport renewal. Many Thanks

22 . Everyone was rude and disrespectful. My mother was reprimanded for not scheduling an appointment on-line. I will not stand to have my mother degraded again by your staff.

23 . i just want to thank you again for accomidating my daughter. She was only going to be in town these few days and you found an appointment for her. graizie!

24 . Il servizio e' stato eccellente, dalla prenotazione on-line al ricevimento immediato quando siamo entrati al consolato. E i passaporti ci sono stati consegnati in 20 minuti!

25 . Tutto perfetto. ..grazie!!!

26 . Ottimo servizio all ufficio , cordiali e puntuali complimenti ringrazio l,'ufficio passaporti per avermi fatto avere il passaporto. In cosi poco tempo Grazie

27 . Sono impressionato dall'efficienza e cordialita' che ho ricevuto.... GREAT JOB!

28 . Excellent and prompt service!