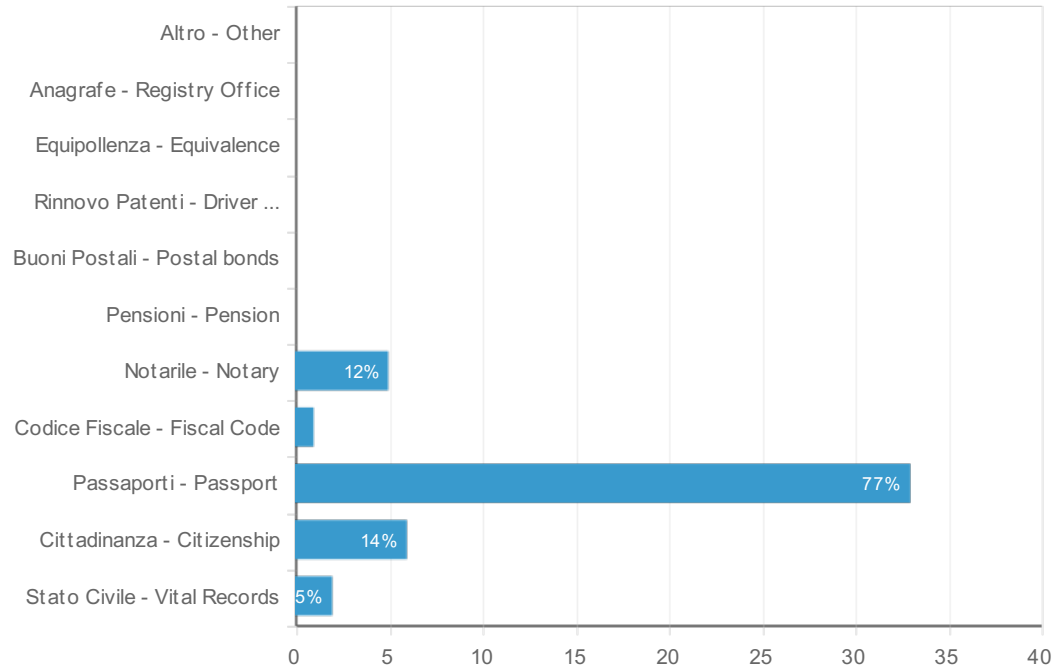


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

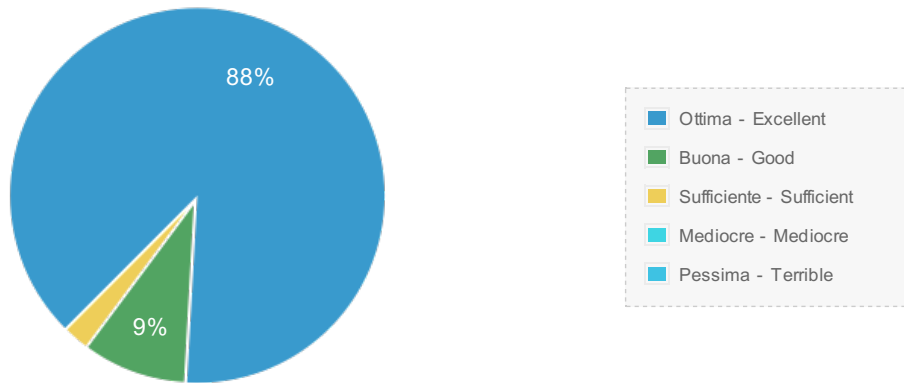
Answered: 43 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

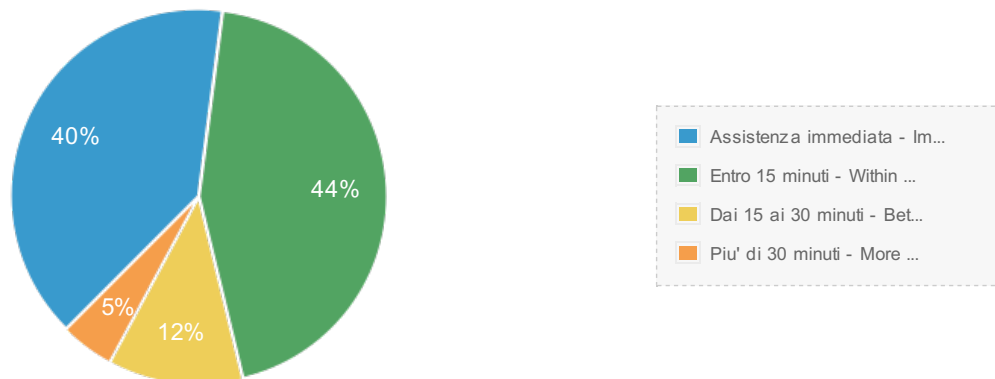
Answered: 43 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 43 Skipped: 0



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 21 Skipped: 22

- 1 . It was great!
- 2 . Ringrazio di cuore la bravissima e gentilissima Signora B.C. dell'Ufficio Notarile per tutto il suo aiuto. Grazie Mille!
- 3 . La mia situazione e' complicato quindi ci ha voluto molto tempo.
- 4 . No comments. Mr. C.C. gave excellent service.
- 5 . Ho avuto una bella sperienza!! Grazie a tutti del nostro consolato italiano a Boston!!
- 6 . Mr. C.C.was very professional and helpful.
- 7 . The service was excellent from the staff
- 8 . Il servizio e' stato ottimo e cortese e nel giro di meno di un'ora ho ricevuto il nuovo passaporto
- 9 . Ms. B.C. was very professional, helpful and kind. She seemed committed to providing the best service and representing her Office and Country with passion and dedication. Website, a bit confusing in parts. Over all, a super experience. Grazie.
- 10 . In and out in 15 minutes! My passport expired in 2013 and I hesitated to renew on account of bad prior experience. This time my experience was excellent. From on-line appointment, to actually receiving the passport. Thank you!
- 11 . Perfetto, Grazie e Auguri
- 12 . Sigr. C.C. was excellent! He went out of his way to help and to make a very confusing set of documents understandable.
- 13 . Il personale del consolato e' stato gentilissimo ed efficientissimo nell'emettere i passaporti per i miei bambini.
- 14 . Renderei note sul sito web le spese totali per i servizi richiesti. La tabella con i diritti non specifica che ci sono spese ulteriori per il rilascio delle copie conformi.
- 15 . Tutti erano molto gentile, grazie per l'assistenza!
- 16 . I believe we were helped by A.T. He was excellent.
- 17 . Renewal of passport was quick and painless.
- 18 . service was much more consumer friendly than past experiences, where we have previously felt insuperior as "Italian-Americans" looking for assistance. Grazie
- 19 . Tutti molto gentili ed efficienti. Completamente soddisfatto.
- 20 . Perhaps having more appointments available.
- 21 . I had emailed a form a month earlier with no response. Staff was helpful on site.