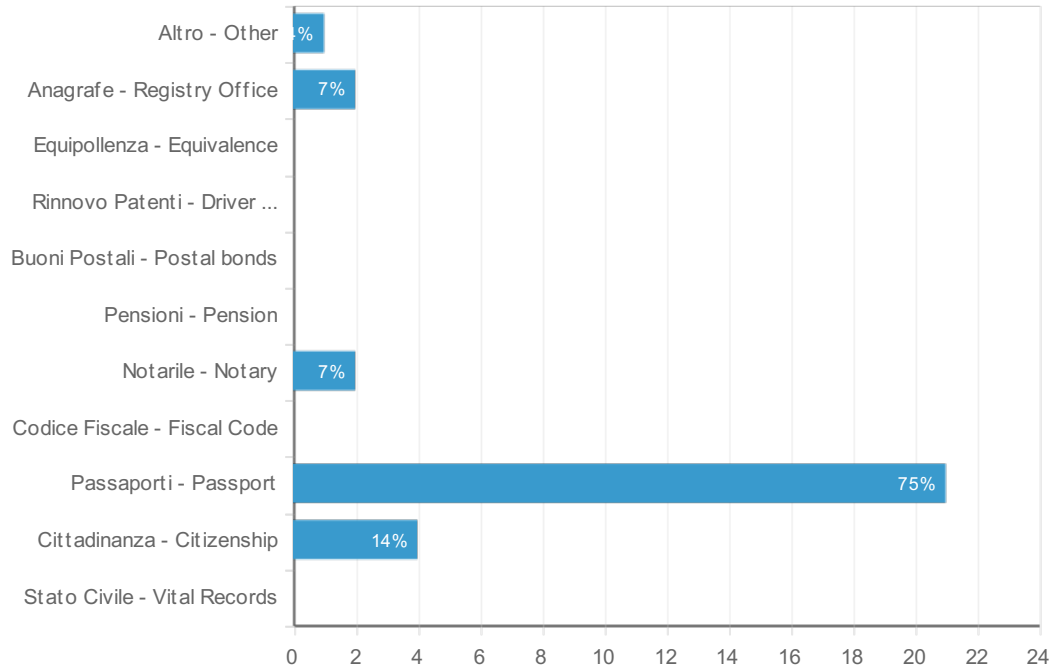


# Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?  
For which service/s did you come in for on your last visit?

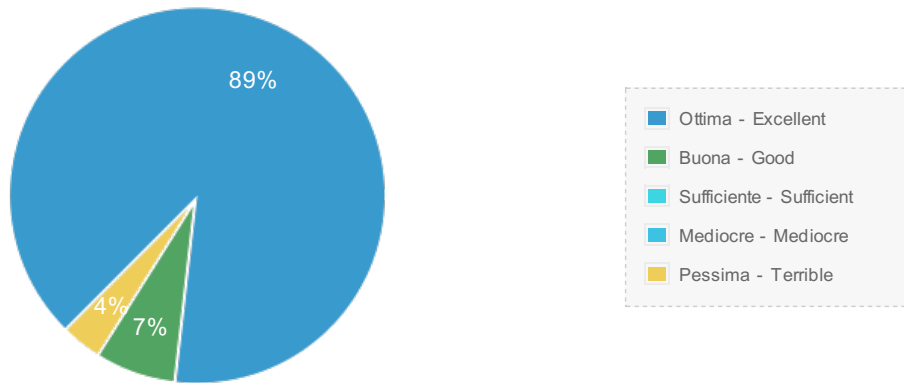
Answered: 28 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?  
How would you rate the quality of the service received?

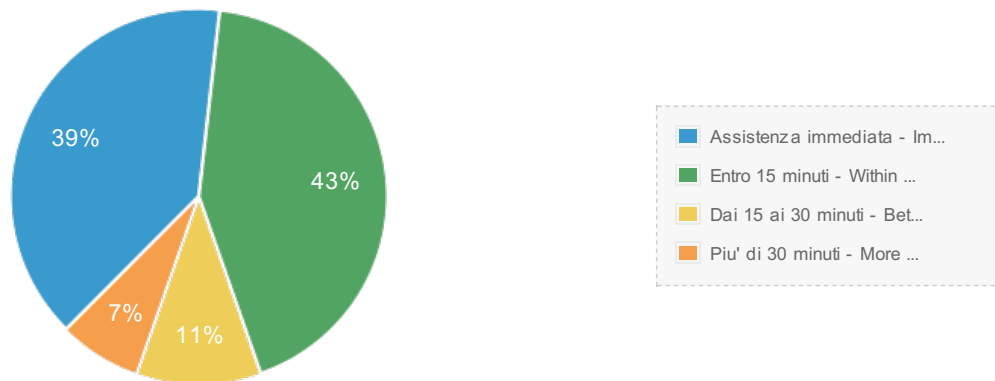
Answered: 28 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?  
What was the total waiting time for the service received?

Answered: 28 Skipped: 0



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 14 Skipped: 14

- 1 . All of my experiences at the Consulate have been helpful!
- 2 . Sono molto soddisfatta della competenza, professionalita', tempi di attesa e di esecuzione. Complimenti!
- 3 . il sistema di scheduling online e' un po' macchinoso, perche' non si possono vedere cancellazioni in corso e pertanto le uniche date disponibili sono solo a medio/lungo termine. Ma tutto sommato funziona
- 4 . Il servizio è stato ottimo ed immediato ed il personale competente e gentilissimo
- 5 . Service is the best , you answer all my question, I'm satisfied
- 6 . I contacted the Italian consulate about three weeks ago regarding my passport renewal issue I was three did on the phone very unprofessional. I hope that this will be corrected in the future for other
- 7 . Servizio cordiale e sollecito.Molto soddisfatta, decisamente meglio che in Italia!
- 8 . F.C. was very cordial and helped me with my AIRE.
- 9 . Very smooth process. No complaints and so suggestions to make things run better.
- 10 . Service was fast and efficient. Very nice staff.
- 11 . As if by miracle, your passport service is far more convenient and expeditious than that offered by the United States of America.
- 12 . Sono assolutamente soddisfatto. Grazie
- 13 . It is inconvenient that no messages can be left for questions unless it is an emergency - emails are not always answered regularly which can lead to complications.
- 14 . The service was excellent, F.C. helped me a lot and G.D.C. too.