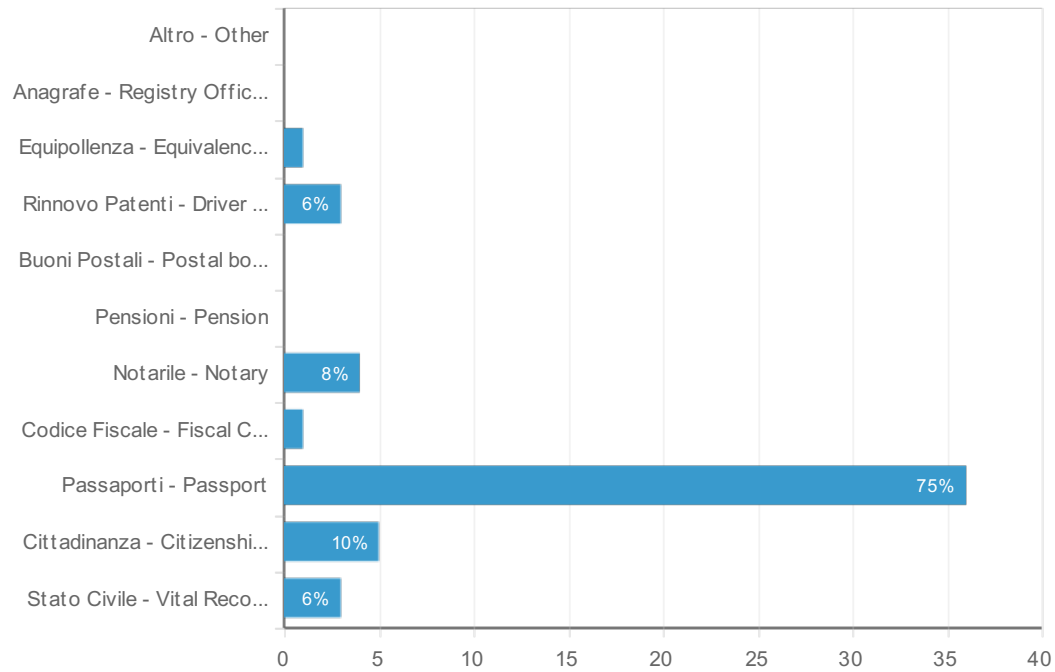


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

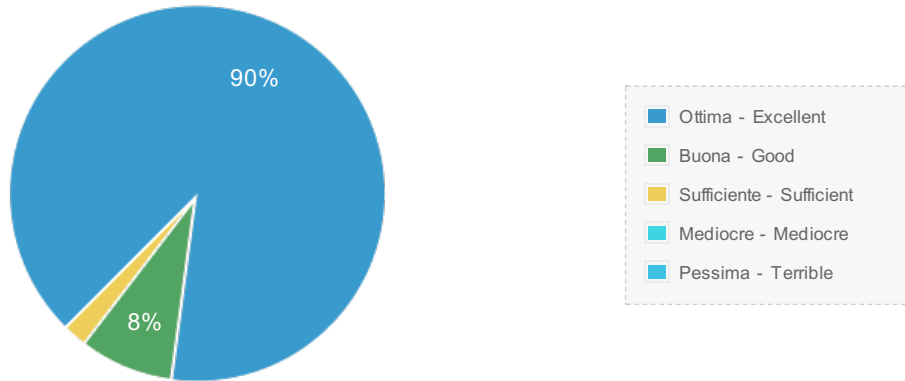
Answered: 48 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

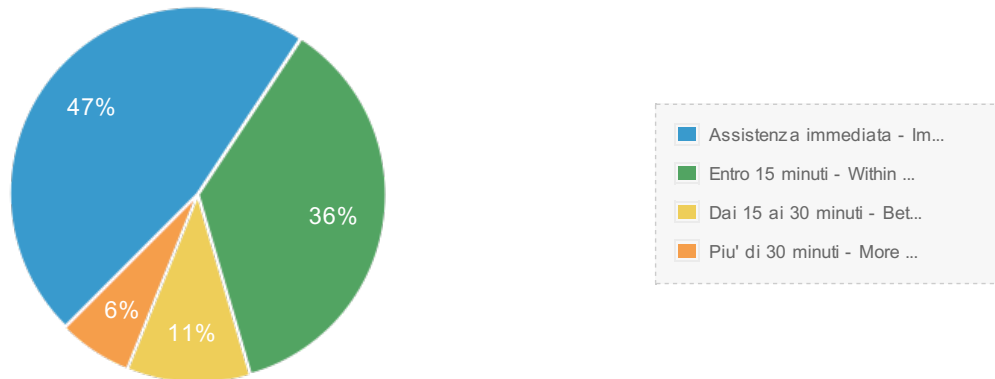
Answered: 48 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 47 Skipped: 1



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 21 Skipped: 27

1 . Everything was just fine. Molte grazie.

2 . Il servizio è stato eccellente, ho ricevuto il passaporto nuovo in meno di 15 minuti nel giorno del mio appuntamento. L'unica pecca è stata aver ricevuto una notifica importante da parte del Consolato in spam.

3 . Sarebbe comodo se si potesse scegliere l'orario specifico dell'appuntamento (non solo la finestra di tempo)

4 . Was a very pleasant experience. However the explanations (in English) on the website could be more precise.

5 . None

6 . Servizi eccellenti

7 . Congratulazioni per l'eccellente organizzazione e la cortesia. Sinceri complimenti al Consolato di Boston.

8 . It would be great if we were given some way of contacting the office to check on the status of the application for citizenship. (Jure Sanguinis). Grazie.

9 . I was very impressed! It was behind my expectation! Thank you so very much for your help!

10 . I don't have any recommendations because I was impressed with the quick service. Big improvement from years ago.

11 . Trovo alquanto limitante l'orario di chiusura alle 15:30.

12 . Funzionario molto professionale. Passaporti subito in nostro possesso. L'informazione sul sito riguardo alle foto e' migliorabile. Catene come Walgreens producono foto passaporti formato Europeo (F, D, non ITA) basterebbe quindi precisare se ok

13 . Overall, it was a good experience meeting with C.C.. He is very informed about citizenship and he answered questions. Front desk receptionists need work.

14 . Nessun suggerimento, il servizio mi e` parso molto efficiente, ed il personale molto cordiale.

15 . A.T. was wonderful and extremely efficient. I arrived early and was seen early which was perfect as I got to take an early train home!

16 . Grazie mille.Piacevolmente stupito che il passaporto sia stato rilasciato immediatamente

17 . Hello, I had my appointment for Jure Sanguines on January 31, 2017 and still have not heard from the Consulate regarding the status of my application. I would love to get an update ASAP. Thank you so much, R.E.

18 . Il servizio offerto dall'ufficiale del servizio norarile e' stato encomiabile. Soprattutto la disponibilita' ad anticipare l'appuntamento.

19 . Very Happy with the service thank you

20 . I servizi sono efficienti

21 . I was really pleased with the service offered and have no negative comment.