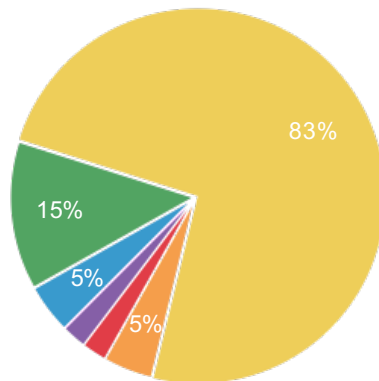


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

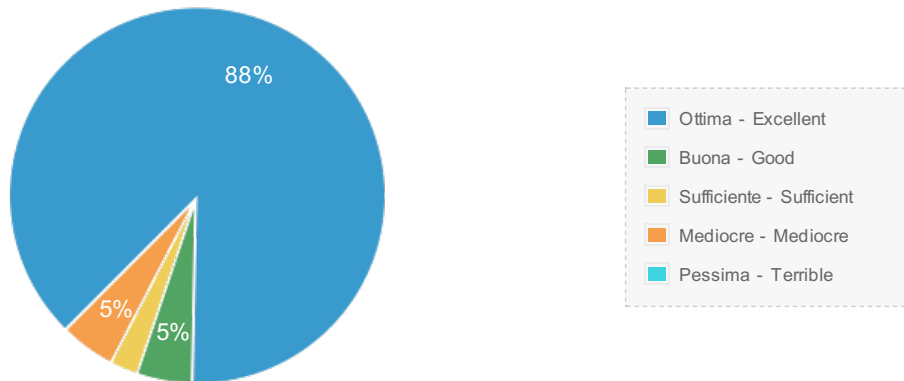
Answered: 41 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

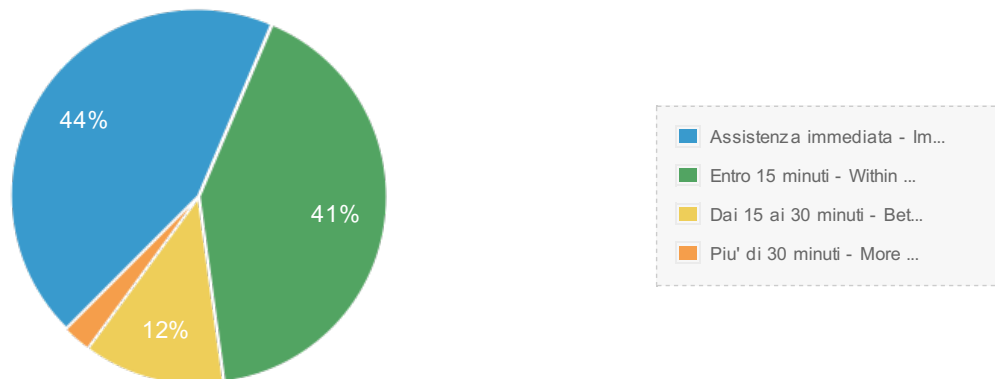
Answered: 41 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 41 Skipped: 0



Q4

La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our

services.

Answered: 24 Skipped: 17

- 1 . Ottima assistenza e cortesia,un ringraziamento in particolare ad A. T. per la sua professionalita' e Cortesia.
- 2 . Web site very hard to navigate through
- 3 . Very polite and helpful.
- 4 . We stopped by the Consulate to get familiar with the people who will issue passports later this year.
- 5 . Everything was wonderful and fast Nice professional people thank you very much
- 6 . very fast and nice excellent service,thank you
- 7 . Very professional staff, F.C. was great and all the people I met with were great. The open hours could be longer.
- 8 . Sono andato a ricevere un Atto Notorio per il mio prossimo matrimonio in Italia. B.C. era incredibile e molto disponibile. Sono molto contento del mio servizio.
- 9 . Siamo stati assistiti dal Dott. A.T. che ci ha assistito con competenza, professionalita' e grande efficienza. Grazie!!
- 10 . I got there's half an hour before my apt and they attended me right away. Super fast and efficient I was out in 15-20 minutes!
- 11 . I got great service; everyone I came in contact with was very helpful, especially Mr. A.T.
- 12 . Vorrei suggerire l'eliminazione della "conferma" dell'appuntamento dopo averlo prenotato online, visto che e' una cosa poco comune e facilmente dimenticabile.
- 13 . Please don't schedule 9:15AM appointments if you are not able to receive the person until 9:55AM. Once in, I received an excellent service but the long, unexplained wait unacceptable.
- 14 . Excellent Service
- 15 . Le procedure dovrebbero essere attuate in base alla legge, non ai sentimenti e libere interpretazioni dei funzionari.
- 16 . I got a new passport at the Consulate. The service was utterly professional, quick, and exemplary in every way! A.T. was gracious and professional, and a true credit to your organization. My experience was excellent overall! Grazie mille!
- 17 . C.C., del ufficio stato civile, is a gentleman and always willing to be of assistance. The office has come a long way since 20 years ago for quality of service. Thank you.
- 18 . Sono rimasto soddisfatto
- 19 . Tutti davvero gentili - sign C.C. e N.D.B. davvero delle persone fantastiche
- 20 . Front desk staff wasn't as helpful as expected; N.D.B. was very helpful; Passport process seemed inconvenient for visitors: here for training with an EU/UK company, tried to renew my expiring passport with an appointment - may take months?!
- 21 . The staff at the consulate office were very polite and attentive. They additionally discovered an issue between records submitted at the consulate office and the commune and sought to aid me in its correction.
- 22 . Very happy with the assistance! Everyone involved was very helpful.
- 23 . Service was excellent and timely
- 24 . Ufficio e personale cortese, competente, disponibile e molto efficiente. Ottima proiezione dell'immagine Italia all'estero!