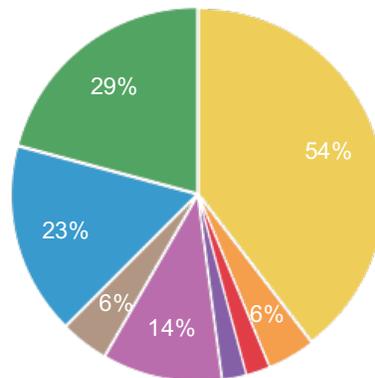


# Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?  
For which service/s did you come in for on your last visit?

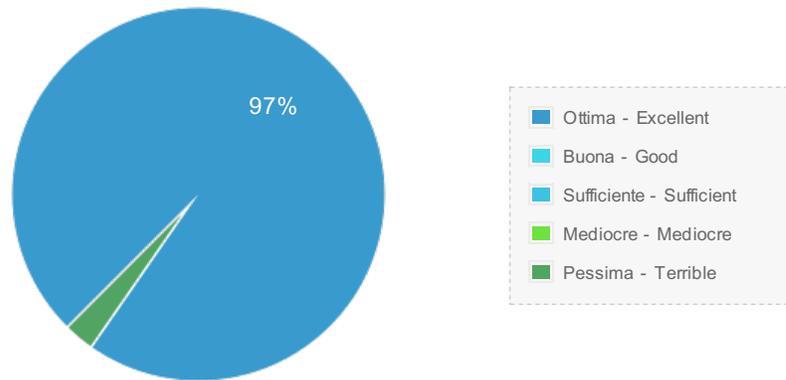
Answered: 35 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?  
How would you rate the quality of the service received?

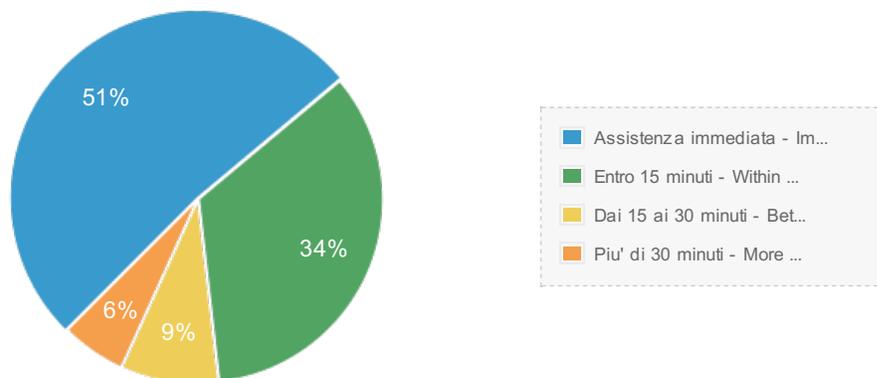
Answered: 35 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?  
What was the total waiting time for the service received?

Answered: 35 Skipped: 0



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 19 Skipped: 16

1 . Sono rimasta piacevolmente sorpresa della celerità' e la cortesia del personale. Grazie!

2 . Very pleased with C. C. assistance in applying for citizenship. Today the passport process was efficient. One suggestion; when waiting for the application for citizenship to be approved an email status update would be helpful.

3 . Online appointments was convenient but I was not able to select time slot. Service from A.T. was excellent other co worker with him. I do not remember his name. Very professional and quick.

4 . Mr. C. C. was very helpful and, perhaps more importantly, extremely patient!

5 . This is my second visit here, my son's first and each was so professional, efficient and personable. The gentleman who deals with citizenship issues is the best!

6 . complimenti al consolato per la chiarezza e l'efficienza. Il sito web è stato essenziale per ottenere l'appuntamento e l'informazione importante.

7 . Front desk gentleman was very helpful. Passport staff was friendly and efficient. I also met briefly with Mr. C. about filing citizenship for my wife and he was kind, informative and gave me very clear direction on next steps. GRAZIE TANTO!

8 . Service is excellent

9 . I thank you for allowing me a visit to your office yesterday! What a wonderful grouping of kind, thoughtful and caring people. Being there made me nostalgic for Italy - I miss the sweetness and the generosity of spirit of the Italians!!

10 . Dott G.D.C. è stato di una gentilezza ed efficienza notevole. Grazie per l'aiuto nel far venire mio figlio qui a Boston, per Natale. Cordiali saluti. P.T.

11 . I received fantastic and efficient service. The people who helped be when above and beyond what was expected. I was not well prepared but they took extra time to help me. I am very appreciative.

12 . Gentilezza, efficienza, e professionalita'!!!!

13 . S. was excellent and attentive to my dad's needs. He referred us to the right people and helped us tremendously

14 . I think the officers was very respectful and helpful in explaining additional reporting responsibilities once my application has been approved.

15 . Tutti sono stati gentilissimi, efficienti, e mi hanno aiutato moltissimo! Fantastici!!!

16 . Servizio davvero ottimo, gentilezza, competenza e umanità, complimenti a tutto lo staff

17 . L assistente amministrativo Sig.G.D.C. e il suo collega Sig. A.T. sono stati veramente bravi e molto professionali prima e durante la visita al Consolato.Ringraziandovi porgo distinti saluti C.M.

18 . None at this point.