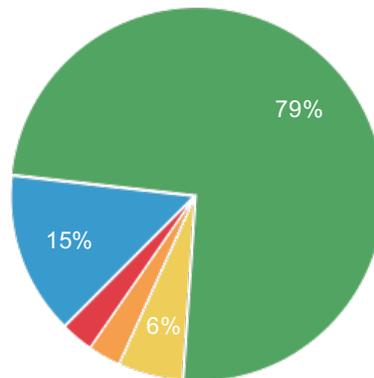


Sondaggio soddisfazione utente

Q1

Di quale servizio/i ha usufruito durante la sua visita?
For which service/s did you come in for on your last visit?

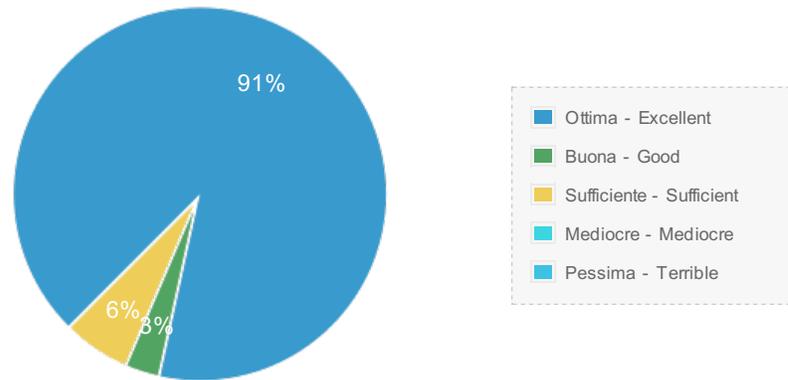
Answered: 33 Skipped: 0



Q2

Come ha ritenuto la qualita' del servizio ricevuto?
How would you rate the quality of the service received?

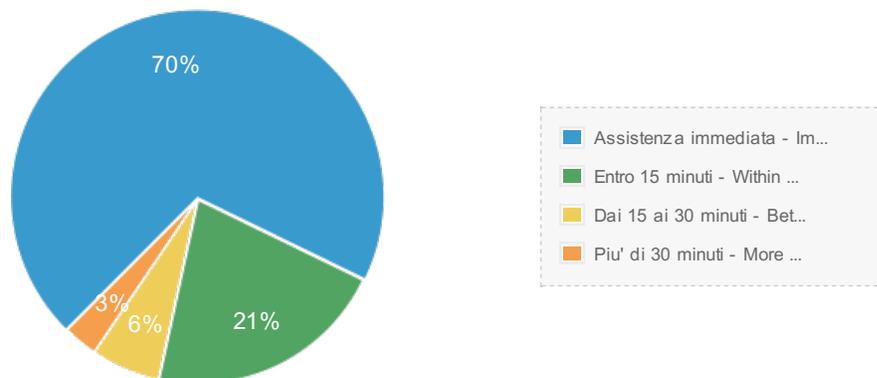
Answered: 33 Skipped: 0



Q3

Quali sono stati i tempi complessivi di attesa per il servizio ricevuto?
What was the total waiting time for the service received?

Answered: 33 Skipped: 0



La preghiamo di inserire commenti o possibili suggerimenti diretti al miglioramento dei servizi.

Please leave comments or recommendations aimed at bettering our services.

Answered: 14 Skipped: 19

1 . Very helpful service - thank you

2 . The Consulate office staff exceeded my expectations. Thank you to G. D. C. and F. C. who made my visit so enjoyable.

3 . Molto gentile e servizio veloce molto contento

4 . Please keep up the great work.

5 . The gentleman who assisted me, C. C. was most professional, courteous and helpful. He was also very patient with me.

6 . none at this time

7 . Was a good service and punctuality I'm grateful for the attention that I receive

8 . Positive balance ., my first visit to the Italian consulate in Boston . I just to thank them as they were helpful and efficient.

9 . Personale gentile, sollecito ed estremamente paziente.

10 . Sr C. was exceedingly helpful and thoroughly professional.

11 . People were very helpful and courteous.

12 . Gentilissimi e competentissimi. Nel giro di 10 minuti mi e` stato consegnato il nuovo passaporto. Grazie !

13 . Best experience ever. Everyone was very accommodating, friendly and competent. I am very proud this is my Consulate :)

14 . Attendants were not extremely nice, they seemed a bit rude at times.